

RNS Terms of Service

Effective Date: March 30, 2023

ATTENTION: PLEASE READ AND UNDERSTAND THE TERMS AND CONDITIONS CAREFULLY BEFORE ACCESSING FURTHER OR USING THIS WEBSITE.

Purpose

This 'Terms of Service', as the law may require, is provided to all users of the <https://rns.id/> website to carry out all services it offers following the necessary security measures and due diligence checks and verifications.

Acknowledgment

By accessing or using this Site, you ACKNOWLEDGE that you have read, understood, accepted, and agreed to be governed by the Terms of Service of this website and to comply with all applicable provisions stated herein. IF YOU DO NOT AGREE to the terms and conditions below, YOU MUST STOP IMMEDIATELY your access to this Site or any pages therein and STOP using its Services.

Agreement

This 'TERMS OF SERVICE' is a legally binding agreement between ("you"), whether individually or on behalf of any entity, and RNS Technologies (RNS) ("we," "us," or "our") covering your access to and use of the <https://rns.id/> website, as well as any other media forms, otherwise connected thereto (collectively, the "Site").

Updates of the Terms of Service

At our sole discretion, we reserve the right to update the Terms of Service by adding, removing, or amending portions thereof, at any time, without any prior and specific notice

to you. It is your responsibility to always check the Terms of Service upon accessing or using the Site. The updated Terms of Service shall remain existing, in full force and effect, unless otherwise updated to a newer version. Your continued use of the Site after the updates shall constitute your acknowledgment and acceptance of the Terms of Service, and you shall be bound by these changes.

We also uphold the right of our users and clients for their right to discontinue using the service if they disagree with the updated Terms of Service and no longer want to be a part of the RNS Community. They may also request to delete their account at any time. Also, their non-renewal of the Government-issued ID (if they're already a digital resident) shall mean they no longer want to continue using our service.

Permission to Use this Site

Accessing this Site grants you a non-exclusive, non-transferable, limited permission to navigate and browse its pages and use the Services in accordance with the provisions stated in the Terms of Service and the Privacy and Security Policy. Unless otherwise permitted by us, this limited permission prohibits you from doing any unauthorized acts detrimental to the Site's existence, performance, integrity, and services.

Submission and Registration of Information

Depending on the user's purpose of accessing this Site, we may ask for information from the users to satisfy their needs and for the continued use of the Service. There may be forms or registration where users must provide current, complete, and accurate information for all required elements on the registration page. A copy of the user's government-issued ID and other additional information may also be asked to support the previously-given information and to comply with applicable law.

Use of Information

Unless otherwise indicated, all information and materials published through this Site shall remain our property, as some information, documents, articles, data and databases, and other materials provided on this website might come from various information and content providers. By accessing or using this Site, you agree that any information you provide or Personally Identifiable Information (PII) that you submit to us for us to receive the

information as part of the process and requirement will be dealt with in accordance with our Privacy and Security Policy.

You also agree that we shall be free to use the information you provided for its intended purposes, whether currently described in our documents or not or as allowed by law. Moreover, we will not disclose or otherwise publish your information unless we obtain your permission to use it or if and when we are required to do so by law.

You may refer to our Privacy and Security Policy for details on how the Site collects, stores, protects and uses the information.

Information Security

The RNS platform is built with high-level security measures for handling and managing information. Every piece of information sent or submitted to us through the Site undergoes activities and a verification process that secure the information and data. However, given that you are the one who will be initiating the process of creating an account and submitting the information, it is strongly advised that you handle your data and information with the utmost caution and care.

To protect your information and account, you shall be responsible for securing any of your activities online. Only RNS accounts can only be used by the person whose name they are registered under; thus, you shall: 1) keep your RNS login credentials and other forms of authentication in a safe environment, 2) not authorize anyone or anything to access and use your account, 3) not disclose or post your information and login credentials to anyone or any website, 4) not click on or give consent to a website asking for your credentials and information, and 5) not engage in any activity that puts your information, account, and this Site at risk of any online vulnerability and danger.

RNS and its affiliate offices will not take legal responsibility for your account.

Third-party Websites

RNS provides links to third-party websites for additional resources that may help users while using the Site. Although external links have been provided, RNS and its affiliate offices do not in any way imply endorsement or representation of the contents or views of those external sites. These external links owned by the third-party websites may be subject

to different copyright/terms of use and not under the control of RNS, thus, RNS and its affiliate offices shall not be liable for any damage resulting from your access to such sites.

Publication and Linking to Third-party Websites

While it is in our favor to link <https://rns.id> and its pages and republish documents or articles to other third-party websites, it is your responsibility to follow security, ownership, and copyright guidelines. RNS.ID shall not be linked to third-party websites in a way that is degrading or damaging to its reputation or integrity. Likewise, any republished articles or documents shall be without alteration but with an attribution statement clickable back to the RNS Site e.g. "This article was first published by the RNS at rns.id website".

Governing Laws and Jurisdiction

These Terms of Service and your use of the Site are governed by and construed in accordance with the laws of The Republic of Palau applicable to agreements made and to be entirely performed within The Republic of Palau, without regard to its conflict of law principles.

The information on the Site is not intended for distribution to or use by any individual or organization in any jurisdiction or country where such distribution or use would be prohibited by law or regulation or would subject us to any registration obligations in such authority or country. As a result, users who access the Site from other locations do so at their own risk and are solely responsible for complying with local laws, if and to the extent that local laws apply.

RNS and its affiliate offices will not be liable for any legal action that may arise due to unauthorized distribution/re-distribution of such information, documents, or any other materials from the Site.

Disclaimers

RNS provides information and services to users of this Site.

All documents, articles, data and databases, images, videos, clips, maps, forms, processes, and other materials contained in this Site are provided solely as resources for our users and clients.

Information Accuracy and Completeness

While RNS tries to provide quality content, some information and other materials on this Site might come from various information and content providers, users, and clients and do not necessarily warrant accuracy or completeness.

Service Availability and Reliability

Likewise, while we maintain our intention to provide you with exceptional and quality service, we do not always guarantee 100% service availability and reliability all the time.

Technical Issues

Although we have implemented high-level measures, this does not guarantee that our Site is exempt from encountering technical issues due to intruders that can cause malfunction and service inaccessibility. Intruders may hack our Site or introduce viruses, worms, trojans, and other malicious software that is technologically harmful and can render our Site and its services useless or inaccessible.

RNS and its affiliate offices will not be liable in any capacity for damages or losses to you, users, clients, or electronic devices that may result from the use of or reliance on these services.

Reliance on the Information

Further, RNS and its affiliate offices shall not be subject to any liability for the use of or reliance on this information. They shall not be responsible for any errors, misuse, or mishandling of the information that you submit or that we receive from information and content providers, users, or clients.

Accessing the Site, using the services, and relying upon the information and services published and provided therein shall be at your own risk.

Fairness and Equality

RNS is a firm advocate of fairness and equality for any individual, country, or territory. We may mention or show on the Site the cultures, traditions, trademarks, territories, countries, boundaries, colors, denominations, currencies, cryptocurrencies, or any other information relating to individuals, countries, or territories. Still, we do not imply, on the part of RNS and its affiliate offices, any judgment on the status of any individual, particular territory, or

geographical area or any endorsement or acceptance of such cultures, traditions, trademarks, territories, countries, boundaries, colors, denominations, currencies, cryptocurrencies, or information.

Documentations

By using the Site, you agree to read the RNS documentation at <https://docs.rns.id/> and have a thorough knowledge of our program and the services we currently offer and will provide in the future. If you do not agree or accept what is written in the Documentation, you do not agree with the Terms of Service given. If you have any clarifications, you may go to the Communications section of these Terms of Service for further assistance.

What is RNS ID?

The RNS ID

RNS.ID is the official Digital ID technology provider of Palau and the world's first digital Web3 identity platform developed to support the application and issuance of Palau ID.

RNS Platform

RNS provides accessible Digital Residency for all individuals around the world. The Digital Residency Program grants IDs in two forms through our Sovereign Partner- The Republic of Palau.

(1) as a Palau ID card shipped to your address, it is a Government-issued ID that is legally recognized identification and can be used for any ID requirement.

(2) as non-fungible token (NFT) identity on-chain. The RNS ID NFT is a digitalized legal ID that enables individuals to self-control their identification settings by enabling them to choose various levels of identification disclosure.

Once your ID NFTs are generated, you will have the option to turn on and off the "Enable KYC" option on your account. If the option is on and a level of disclosure has been selected, you hereby authorize the RNS platform to share your KYC documents acquired throughout your application process with third parties which have passed RNS checks.

RNS Sovereign Partner - The Republic of Palau

In December 2021, the Government of Palau (encompassing the House of Delegates, the Senate, and the office of President Surangel S. Whipps, Jr.) passed the Digital Residency Act and signed a contract to allow RNS to provide digital residency for Palau exclusively.

Our mission is to usher in a Global and borderless world and support the new generation of Global digital existence. We believe that having a Digital Identity allows people to have Economic freedom and do business regardless of geographic boundaries. To help advance this mission, we provide the future services described below; note that most of the services are not yet available.

Current and Planned Services

WE RESERVE THE RIGHT TO MODIFY THESE BENEFITS BELOW AS SOME SERVICES MAY NOT BE DIRECTLY PROVIDED BY US. THESE ARE ENVISIONED AND SUBJECT TO GOVERNMENT FINAL LEGISLATION, APPROVAL, AND RNS AVAILABILITY.

The Services we will provide ultimately include:

- Palau address with a US zip code
- Purchase a private network (VPN) in Palau
- Identity/KYC mining on RNS
- Digital banking
- Palau virtual utilities
- Purchase and sell assets/property
- Palau crypto village villas
- Purchase insurance
- Digital signature/certificate
- Access to digital brokerage
- Registering e-Corporations (C-corp/LLC/DAO/Trust/etc.)
- Digital nomad accounting

- Get a Palau virtual phone number
- Digital notarization and apostille
- Internet service
- Address re-routing from Palau to home country
- Virtual Address and Utilities

Virtual Addresses and Utilities will be available for Digital Residents. By reading this section, you agree to pay the future fees for these benefits. Members can manage and access their mail using this Virtual Address except for having deliverable and/or physical delivery options, which may be added later at additional service cost.

Who can apply for the RNS ID?

Except for North Korea and Iran, any individuals from across the world who want to be a Palau Digital Resident are currently eligible.

Application Process and Status

All ID applications can be submitted through the RNS portal at <https://rns.id/app>.

Upon submitting your application, we will request information throughout the application process in line with our Privacy Policy. Applicants will undergo four stages; verification, screening, government approval, printing, and shipping. You must complete the full application process and get approved to get your ID.

(a) Verification - Our third-party KYC provider performs KYC verification automatically. If your verification is accepted, you will receive an email confirmation; otherwise, you agree to go to the Communications area for additional assistance.

(b) Profile Confirmation - Individuals who submit information upon application must execute a sworn commitment that the information you provided is accurate and correct. As a result, you accept that applications containing incorrect information should be corrected.

(c) Screening - At this stage, your application is being reviewed for KYC/AML, a criminal background, and sanctions check, and reviewed for any errors.

(d) Government Approval - The final approval of your Digital Residency status will happen at this stage. The Government of Palau has the authority to accept and reject your application.

(e) Printing - Your application will be available for the next batch of printing after approval. You will see a preview of your physical ID at this point, and you are responsible for double-checking the information you submitted.

(f) Shipping - Upon submission of your personal information, you are asked to provide a detailed mailing address where your physical ID will be shipped. Shipping times will vary depending on the provided shipping destination.

Shipping Terms

If you meant to change your shipping address, by reading this section, you understand that amending your delivery address will no longer be possible once your ID has been shipped and arrived at the destination country. If the shipping address change is within the destination country, you agree to contact the local delivery service courier about the changes to your shipping address.

If you need to amend your shipping address to another destination country when it has been shipped to the initial shipping address, you acknowledge that you will be charged \$49 for the reprinting and shipping fee.

For shipments in Taiwan, by reading this section, you authorize RNS to process your Real-name and shipping address validation using the EZ Way app to deliver your parcel successfully.

When the package is stuck in customs for a long time, RNS should shoulder the reprinting and shipping fee, but the ISS and EXP will remain the same. Below are the details of when RNS will NOT be responsible for the handling and shipping fees:

Logistics shows that the card was shipped based on the logistics tracking details, but the user has not received the package; the member should contact the logistics company.

If the item is lost in transit due to logistics issues, the user should contact the logistics company.

The card was damaged due to a member's fault.

The shipment was lost due to incorrect shipping information, the unavailability of the receiver during the delivery time, and the local delivery courier did not accommodate the change of the shipping address due to the shipment being in transit.

Payment Terms

During your application submission, you will be asked to pay the total amount, including the handling and shipping fees. Additional regulations may be imposed based on the Members' individual payment methods, excluding Web 3 payments:

Credit Card: Payment for the fee must be made using a credit card. Prior to finalizing the payment, the entire fee will be displayed. Other costs, such as transfer fees, may apply depending on the Credit Card provider and not from RNS.

Web 3- ETH, BNB, USDC, USDT: Payment for the fee can be made using Web 3, the cryptocurrency supported are: ETH, BNB, USDC, and USDT. Possible gas fees will not come from the RNS.

BY CONFIRMING THE PAYMENT, YOU, THEREFORE, AUTHORIZE TO PROCESS THE SAID TRANSACTION.

ID Renewal Terms

The Digital Residency ID offers a multi-year membership. Once the physical ID expires, it can be renewed like any other Government-issued ID. Upon renewal, you agree to be assessed for updated KYC/AML, criminal background and sanctions check, and any inaccuracies. The updated KYC/AML, criminal background, and sanctions check will be done ANNUALLY, and if the results failed, we have the right not to give compensation for the remaining years of subscription.

You agreed that the Republic of Palau has the authority to revoke your digital residency status once screening fails for the above reasons.

Refund Terms

Once payment has been made, it is IMPORTANT to note that all orders are final and NONREFUNDABLE, see the reasons below:

RNS ID is a new kind of identity, some legacy systems have not updated their support for it. As a result, you agree that we are not liable for any refund if a service does not accept the ID.

Rejection of application has been made due to not passing the Screening stage, either first-time application or renewal, which includes a review for KYC/AML, a criminal background, and sanctions check.

Incomplete application such as KYC Verification/Personal Information after 30 days of submission.

Processing delay due to the processing team did not receive any response for additional information needed to move forward to the next stage.

The package was not received due to an incorrect shipping address and a change of shipping address to a different destination country, and the member disagreed to pay the additional \$49 shipping handling.

Shipping delays due to, but are not limited to, travel restrictions, local delivery courier problems, and long waits due to customs inspection.

Delivery was not received, and the local delivery service has confirmed that it's the recipient's fault.

If a refund is required and requested due to the loss of a package during the shipment, you agree to contact us at support@rns.id for possible resolutions. We reserve the right to reject your refund request at our final discretion.

Rejection Appeal

Rejected applicants may seek a rejection appeal within 30 days of the rejection date; for more assistance, email support@rns.id.

Termination

These Terms of Service shall remain full force and effect while you use the Site. RNS has the right to instantly cancel the agreement, including the provided services stated herein, without refunds or termination payments if:

- The member voluntarily agrees to discontinue the offered services and/or renewal his Government-issued ID.
- The applicant was rejected and unable to complete the Screening process due to having a profound criminal background and being included in the international sanctions lists.
- The applicant is currently a resident of North Korea and Iran.
- The member violated any section/s on the Terms of Service stated herein and caused severe damage to the program and community.
- The applicant or member uses the Site, offers services, and his RNS Account and/or provides services for any illegal purposes.

Without limiting any other provision of these Terms of Service, we retain the right, in our sole discretion, to limit your access, cancel your usage of our supplied services, and deny further processing and/or renewal of your Government-issued ID. Furthermore, we retain the right to pursue necessary legal action if necessary.

Combat Harmful Conduct

RNS strongly condemns any form of harmful conduct or behavior to the community members through various channels. We strongly abide by the existing laws and regulations regarding but are not limited to: anti-money laundering, anti-discrimination, anti-bullying, racism, and other forms of misconduct within our community.

Disobedience to this section of our Terms of Service will result in appropriate actions and/or termination of your RNS membership and access to its offered services or result in legal action when necessary.

Intellectual Property Rights

Unless otherwise mentioned, this is our internally developed property. All source code, databases, functionality, website designs, text, videos, and graphics on the Site (collectively, the "Content"), as well as the trademarks and logos contained therein (the "Marks"), are owned and licensed to us and are protected by copyright and trademark laws, as well as various other intellectual property rights and unfair competition laws and international conventions.

The Site's Content and Marks are offered only for personal use and information. Without our express prior written authorization, no Site component, including any Contents or Marks, may be duplicated, aggregated, reprinted, publicly displayed, encoded, translated, sold, licensed, or otherwise exploited for commercial purposes.

RNS Privacy Policy

The RNS System is designed with user privacy and security as a top priority, using end-to-end encryption, so users control their information and identity exposure. By accessing our site, you agree with our Privacy Policy.

You own the customer data and maintain all rights to it. This agreement gives us no ownership rights in Customer Data. You grant us permission to use your contact information exclusively to deliver the subscription service and benefits as authorized by these terms of service. This information will also be used to contact you through email or phone to follow up as needed.

The decentralized ID framework includes end-to-end cryptographic encryption, Zero-Knowledge Proofs (ZKPs), and other digital techniques for protecting privacy.

The RNS ID NFT enables individuals to choose various levels of identification disclosure. As such, when you select "Enable KYC," you authorize the RNS platform to share your KYC documents provided throughout the application process with third parties who have passed RNS checks.

Below is the information disclosed under each level of the disclosure.

Communications

RNS Community communication focuses on connecting people regardless of their physical locations and discussing topics not limited to business, exchanges, and our offered services. It enables any community member to freely contribute thoughts and suggestions to The Palau Digital Residency Program. You agree to our Site and Channel rules and regulations by reading this section of our Terms and Conditions. We strongly condemn any improper or potentially harmful conversation and conduct that could harm anyone.

Communication to the RNS team is open 24/7 through different channels. If you have immediate concerns about your application, you can always create a ticket in Discord for further assistance. Live chat support is also available 24/7, you can contact the support

team directly by visiting the rns.id/app site. Moreover, you can reach the support team at support@rns.id or contact@rns.id. For future collaborations, feel free to send your detailed proposal to collabs@rns.id. Future interest in joining our Astronaut Program can be submitted to astronaut@rns.id.

Miscellaneous

These Terms of Service, together with any policies or operating rules we may post on the Site, form the complete agreement and understanding between you and us. Failure to execute or enforce any right or provision of these Terms of Service does not constitute a waiver of such right or provision.

These Terms of Service apply to the greatest extent permitted by law. We may assign some or all of our rights and responsibilities to others at any time. We will not be accountable or responsible for any loss, damage, delay, or failure to act caused by any cause beyond our reasonable control.

If any section or part of a provision of these Terms of Service is found invalid, void, or unenforceable, that provision or portion of a provision is deemed severable from these Terms of Service and has no bearing on the legality and enforceability of any remaining terms.

You thus waive any defenses you may have based on the electronic form of these Terms of Service and the parties' failure to sign these Terms of Service.